



JSS Academy of Higher Education and Research Mauritius



Master of Business Administration Pharmacy Administration

May 2025

MBA Pharmacy Administration

The maintenance of the chain pharmacies, pharmacies in hospitals and industries is currently grappling with a severe shortage of pharmacy administrators. This situation is not just another blip in the business cycle; it appears to be an ongoing issue with no clear resolution in sight. This post graduate programme intends to provide an environment that enables students to benefit and learn pharmacy administration from their collective learning experiences and offers opportunities to develop the ability to think analytically and build capacity for independent learning. It also helps to develop capabilities to complete a challenging extended piece of independent study in a learning environment where project work choices are supported by faculty research and industry expectations and to train students to challenging roles in sales and marketing as well as contribute to business development with their capabilities.

The programme is to study of administration to ensure all administrative support systems are effective. The Turning Points are internal standards and external regulatory requirements where applicable and providing regular monitoring and measurement statistics as required. Managing data in an accurate and timely manner. The programme is career-focused and oriented towards entrepreneurship and business in pharmacy striving to solve major challenges such as administrative issues in larger maintenance of medicine and ability to implement the local laws and ethics in market.

The curriculum is intended to advance the knowledge, abilities, and attitudes to establish effective leadership that will allow to succeed in a global setting in pharmacy administration. It seeks to prepare postgraduates for a wide range of occupations in business management, chain pharmacies, pharmacy administration in hospitals and other sectors and in government pharmacy settings.

Students will study the modules that focus on developing approaches to challenging business issues, through critical thinking and adequate decision-making skills that meet the required needs while taking into account the relevant local laws, as well as cultural, sociological and environmental factors. The student will also be able to comprehend, distinguish, and foster ethical and legal values in all business activities. After completion of the program, the graduate will manage individual and teamwork efficiently and as a member or leader in diverse teams, and in multidisciplinary settings.

The program is for focus tracks in specialized areas such as speciality, community or Managed Care Pharmacy. Employment opportunities to increase by 17% for healthcare managers by 2026 (Bureau of Labour Statistics). They manage pharmacies, hospitals, nursing homes, pharmaceutical companies, healthcare organizations, pharmaceutical products, government agencies, leadership position in pharmaceutical firms. They organize office records, managing administrative staff and ensuring the overall quality of pharmacy services. The function of the pharmacy administrator is to provide a supportive administration service to the team. The post holder will support the delivery of a

comprehensive high quality secretarial administrative service. The job is to support the co-ordination of the administration arrangements to provide a high quality supportive secretarial and administrative service to the pharmacy team, administrative and management teams. The program is designed for emerging healthcare professionals seeking executive positions. It allows to obtain an in-depth understanding of the business of medicines and learning opportunities to innovate and solve real-world problems.

Mauritius has the potential to become a Pharmaceutical Hub in the region. This program is specifically offered to train students in various aspects of the ever-changing nature of pharmaceutical business and administration services, hence giving a central role to administrator to work independently and be accountable for organising/prioritising own workload to ensure deadlines are achieved.

Aims and Objectives

The programme aims to develop the ability to think analytically and build capacity for independent learning and train to develop the competencies they require to provide good administration, entrepreneurship and business in pharmacy sites at par with National and International standards.

The programme aims to:

- describe the importance of business activities in pharmacy, hospitals, nursing homes, pharmaceutical products and healthcare organizations.
- apply administrative principles in larger maintenance of medicine and ability to implement the local laws and ethics in market.
- apply sound abilities and incorporate evidence and best practices when making decisions.
- demonstrate the ability to establish effective leadership and entrepreneurship that will allow to succeed in a global setting of pharmacy business.
- establish and maintain a collaborative and constructive pharmacy relationship.
- discuss effectively and empathetically serious, sensitive, or difficult topics in administration.
- present information in an organized, logical fashion appropriate for the business situation, including assessment and plan.
- cooperate, collaborate, communicate and integrate care on inter-professional teams to ensure that care is continuous and reliable

Employment Prospects:

MBA in pharmacy administration provides numerous national and international employment opportunities in areas such as Pharmacy Management, Hospitals, Nursing Homes, Pharmaceutical companies and Administration.

Some prominent employment opportunities are:

- Pharmacy Administrator – Pharmaceutical Industry, Hospital, Pharmacy
- Managerial consultant
- Operations Manager
- Marketing Manager
- Product Manager
- Accounting
- Entrepreneur
- Executive officer

Programme Objectives

The objectives of the program are acquiring an in-depth knowledge and necessary skills and developing the right attitude. After completion of the programme, students are able to

1. Provide skills to manage the pharmacy business administrative information and Hospital Pharmacy and Community Pharmacy.
2. Develop pharmaceutical supply chain management, drug regulatory affairs, retail pharmacy management.
3. Develop key linkages between marketing and other business functions in the context of designing and operating an effective service system.
4. Analyze real-world business problems with a systematic theoretical framework and make optimal business decisions by integrating the concepts of economics and health care.

Programme delivery mode and duration

(i)	Delivery mode	Distance with an online learning platform
(ii)	Delivery Type	Distance with an online learning platform
(iii)	Duration (Minimum and maximum) in terms of years, and contact hours per year	Part Time: Minimum 1.5 years – Maximum 3 years
(iv)	Number of semesters	Part Time: Minimum 3 Semesters – Maximum 6 Semesters

Entry Requirements

Candidates must either be:

Graduates of a recognised university or any other institutions of higher education with at least a second-class degree or holders of an approved professional qualification deemed equivalent to an honour's degree.

Or an approved professional qualification recognized as being equivalent to an honour's degree.

Overseas candidates whose first language is not English and who do not hold a degree or equivalent professional qualification taught in English will be required to produce evidence of their competence in English.

Fee Structure/breakdown

The fee structure and breakdown refund policy are indicated as below.

MBA (Pharmacy Administration)	MUR	USD
Tuition fee per annum (P/T)	100,000	2,500

Other Fees	Refund Policy	Amount (MUR)
Application Fees	Non-refundable	1,000
Registration Fees	Non-refundable	5,000
Administrative Fees	Non-refundable	5,000 per annum
Library Fees	Non-refundable	5,000 per annum
Library Deposit	Refundable	5,000
Examination Fees	Non-refundable	5,000 per annum
Marks card fees	Non-refundable	1,000 per annum
Convocation Fees	Non-refundable	2,000
Examination Resit Fees	Non-refundable	2,000 per paper for Theory and 2,500 per paper for Practical
Sports Fees	Non-refundable	1,000 per annum

Student Progress and Assessment

1. The evaluation of performance of the students' is based on the marks obtained in each module. Semester Grade Percentage Average (SGPA) and Cumulative Grade Percentage Average (CGPA) are calculated to determine their final awards at the end of their programme of study.
2. Modules are assessed through written examinations of duration of 3 hours.
3. All modules are normally assessed over 100 marks, except for project/dissertation which will be assessed over 300 marks.
4. The overall pass mark for a module shall be 50%, subject to the students submitting their continuous assessment within set deadlines.
5. All modules must be passed in the examinations, coursework and other forms of assessment.

The modules will be assessed as follows:

- End semester examinations contributing to 70% of the total marks
- Continuous assessment carrying 30% of total marks. Continuous assessment can be based on seminars and/or assignments or class tests.

In order to pass in a module, a minimum of 50% should be attained in:

- a) Continuous assessment, and in

b) End semester examination

Letter grades and grade points allocations:

Award classifications shall be based on the performance of each candidate in examinations/coursework as determined by the Academic Council.

Based on the performances, each student shall be awarded a final letter grade at the end of the semester for each course as given below:

Postgraduate		
Overall Marks	Grade	Remarks
$90 \leq X \leq 100$	O	Outstanding
$80 \leq X < 90$	A	Excellent
$70 \leq X < 80$	B	Very Good
$60 \leq X < 70$	C	Good
$50 \leq X < 60$	D	Satisfactory
$X < 50$	F	Failed

Evaluation of Performance

All modules carry equal weight, except for dissertation which counts for the equivalent of 2.5 modules.

Project/dissertation

To develop research and reporting skills, the candidate is allowed to do research in pharmacy administration a dissertation work shall be carried out under the supervision of a allotted supervisor from JSSAHERM. The dissertation topic must be approved by the Head of the faculty or Dean. The same shall be announced to students within one month of the commencement of the 3rd semester classes of MBA Pharmacy Administration. Dissertation work shall be presented in a written report and as a presentation at viva voce at the end of the semester. External and internal examiners shall do the assessment of the dissertation work.

The dissertation work shall comprise of objectives of the work, methodology, results, discussions and conclusions. The student should submit a research/project work at the end of the final semester of the programme supported by dissertation. The dissertation should be around 15000-20000 words and have to be defended in a viva-voce.

Three copies of the dissertation shall be submitted (typed & bound copy). The examiners appointed by the institution shall make the evaluation on the basis on the criteria given below;

Evaluation of Dissertation and Presentation

Dimensions	Percentage of Marks
Achievement of Objective(s)	30
Methodology	60

Results and Discussions	90
Conclusions and Outcomes	30
Question and answer skills	45
Presentation of work	30
Communication skills	15
Total	300

Award Classification

The class shall be awarded based on CGPA as follows:

Classification of Award	CGPA
Distinction	8.00 and above
Merit	7.00 to 7.99
Pass	6.00 to 6.99
No Award	less than 6.00

Programme Structure

YEAR 1 (Level 1)							
Semester 1				Semester 2			
Code	Modules	Hrs/Wk T/P	Credits	Code	Modules	Hrs/Wk T/P	Credits
MBAPA101	Management Principles and Practices	4	4	MBAPA201	Operations Research and Project Management	4	4
MBAPA102	Managerial and Health Economics	4	4	MBAPA202	Human Resource Management	4	4
MBAPA103	Strategic Management	4	4	MBAPA203	Total Quality and Materials Management	4	4
MBAPA104	Business Statistics and Research Methodology	4	4	MBAPA204	Management of Pharmacy	4	4
MBAPA105	Services Marketing Management	4	4	MBAPA205	Pharmaceutical Supply Chain Management	4	4
				MBAPA206	Business Ethics in Pharma Sector	4	4
Total			20	Total			24

YEAR 2 (Level 2)			
Semester 3			
Code	Modules	Hrs/Wk T/P	Credits

MBAPA301	Drug Sales & EXIM	4	4
MBAPA302	Drug Regulatory Affairs	4	4
MBAPA303	Pricing Strategy & Drug Price Control Order	4	4
MBAPW304	Project work	6	8
Total			20

Credit System

- (i) 1 Credit = 15 hours of lecture
- (ii) 1 Credit = 30 hours of practical/tutorials/seminars
- (iii) Project / Dissertation: 08 credits.

Credits per level
MBA (PA)

: 64 credits